

How to use the Tateyama Kurobe Alpine Route WEB Ticket with option ticket to board Nagano – Ogizawa bus

■ For customers using the route from Toyama Prefecture:

You can obtain the "Option Ticket" at the automatic ticket machines at either "Dentetsu Toyama Station" or "Tateyama Station". Please present this ticket to the bus driver when boarding the bus from Ogizawa.

■ For customers using the ticket from Nagano Station or Shinano-Omachi Station:

There are no automatic ticket machines at "Nagano Station" and "Shinano-Omachi Station". Instead, you can present the reservation details on your smartphone or a printed copy of the reservation details to the bus driver when boarding the bus.

STEP① Log in to My Page.

STEP② Click on "Confirm reservation".

STEP③ Click on "Details".

STEP④ Show "Reservation summary" and "Details of the purchase amount" to the bus driver.

■ Important notes:

1. Please make sure to refer to [this link](#) before making an inquiry. The detailed instructions with illustrations are available at the bottom of the page.

2. Please refrain from inquiring about topics other than the bus service between Nagano, Shinano Omachi, and Ogizawa.

3. The buses between Nagano, Shinano Omachi, and Ogizawa are not reservable. Please join the boarding queue. Boarding will be on a first-come, first-served basis.

4. We cannot provide information or answer any other questions regarding the Tateyama Kurobe Alpine Route Ticket. If you have further inquiries, please inquire [the operating company](#) directly. Thank you.